

BEECHFIELD house

GUEST INFORMATION

We do hope that you have a very enjoyable stay with us at Beechfield House. If you have any comments that you feel we should be aware of, or if there is anything we can do to make your stay more comfortable, please do not hesitate to contact Reception.

Beechfield was built in 1878 for a local gentleman farmer named Richard Keevil, whose initials are carved in the pediment over the bay window on the left. It remained an impressive Victorian family home for the next ninety years, until it was converted into a hotel in the late 1970s with the word "House" added to its name.

This grade II listed building was built in an Italianate square house style with a three windowed service wing to the rear and a three-storey symmetrical three windowed front.

The House was subsequently bought in 1890 by the Blake family, who owned a brewery in Trowbridge.

A century later the property was advertised in Country Life magazine in March 1979. Beechfield House was described as a gracious country home with three reception rooms, six bedrooms and three bathrooms. Priced at £90,000, it was bought by two local businessmen with plans to turn it into a top hotel. £30,000 later the house was transformed while still keeping the atmosphere of a luxury country house. In the 1980s the Coach House stable block was converted to bedrooms and a new restaurant extension was opened.

It was purchased by the current owner in 2006 and has undergone ongoing maintenance and improvement during this period.



"A gem of a country house hotel, within easy reach of Bath, the Cotswolds and everything this delightful region has to offer."

A-Z

GUEST INFORMATION

ARRIVAL & DEPARTURE

Check in time is between 3.00pm and 10.00pm on the date of arrival. Other timings by arrangement please.
Check out time is by 11.00am on the date of departure

Late check out up to 1.00pm - £50.00

Should you wish to depart from your room after 1.00pm the full room rate will be charged.

ATTRACTIONS

A variety of brochures and details of places of interest in the local area are available on the bookcase under the stairs on the ground floor.

BAR TIMES

The Bar is generally open to residents from 9.00am until 11.00pm. On quieter nights the bar may close earlier according to demand.

CHURCH SERVICES

CHURCH OF ENGLAND SERVICES

Locally at St. Barnabas, Beanacre or Wells Cathedral (approx. 23 miles), 01225 709083

ROMAN CATHOLIC SERVICES

Locally at St Anthony of Padua, 22 West End, Melksham – Services on 01249 813131

Downside Abbey – Benedictine Monastic Community of St Gregory the Great (approx. 22 miles). 01761 235110

CHILDREN'S MENU

We offer a children's menu. This can be served in the restaurant, bar or in your room. Children are welcome to dine in the restaurant with their parents in the evening.

CONFERENCES

Beechfield House is the ideal venue to get your team together around the table to thrash out your next marketing strategy or decide on your business's longterm future. We have four comfortable and fully-equipped meeting rooms: The Garden Room, The Music Room, The Library and The Card Room.

CROQUET

This is available on the lawn at the front of the house. Mallets and balls should be collected from the box in the orangery.

DEPOSIT BOX

Individual room safes are available in bedrooms.

Valuables can be deposited in our safe with prior notice; a receipt will be issued by reception. Guest's attention is drawn to the Innkeepers Liability Act of 1956, which is on display in Reception.

DIETARY

Our chef is only too happy to cater for most dietary requirements. Please contact reception, providing as much notice as possible.

DINNER

To enable us to give the best service possible, a dinner time should be agreed with Reception each day.

DVD LIBRARY

A modest selection of DVDs and Blu Ray discs are held in our DVD library available from Reception.

ENVIRONMENT

If you would like to reuse your towels and enhance your green credentials, please place them back on the towel rail. If you would like a fresh towel, place the used towel in the bathtub.

EMERGENCY	In the event of an emergency during the night, please dial 0 for the NIGHT SERVICE. Please only call if it is an emergency.
EMERGENCY SERVICES	<p><u>Useful phone numbers and addresses:</u> DOCTOR: Giffords Surgery, Spa Road, Melksham, SN12 7EA Phone number: 01225 896 630 DENTIST: Melksham Dental Practise, 22 Bank Street, Melksham, SN12 6LG Phone number: 01225 703 598 A&E: RUH Hospital, Combe Park, Bath, BA1 3NG Phone number: 01225 428331 VET: Hale Veterinary Group: 33-34 Union Street, Melksham, SN12 7PR Phone number: 01225 709 701</p>
OUT OF HOURS HEALTHCARE	If you feel unwell and it isn't an emergency but you'd like to contact a GP (doctor) outside normal surgery hours, please see below for the Out of Hours GP services. Phone number: 111
FIRE ALARM TESTING	A full test of the fire alarm system is conducted every Monday afternoon. The test runs for approx. 5-10 minutes.
FIRE PRECAUTIONS	We ask guests to read the fire notice which is displayed in each bedroom and familiarise themselves with the fire evacuation procedure. Should you discover a fire operate the alarm point and leave the premises by the nearest available exit. Disabled guests requiring assistance in the event of an emergency evacuation are requested to notify reception on check in.
FUNCTIONS	Private dining - For all special occasions a private dining room makes an excellent choice! We can arrange a beautiful setting for as few as two people, or can seat up to fifty people in a "banquet" style. Fine weather brings our terrace and pool area into use.
FUNERALS AND MEMORIAL SERVICES	Beechfield House is the perfect place for families & friends to gather on those occasions when the last thing anyone wants to worry about are the arrangements. We frequently host both morning and afternoon functions for up to 150 people, and can offer a buffet tea or afternoon tea, depending on numbers. The bar is also available. You can be sure to receive a first-rate service in a truly fitting setting, delivered by sympathetic members of our team.
GAMES	We have a selection of board games and puzzles available for guests to play. These are available in the Orangery.
LAUNDRY	Please contact reception before 10.00am to arrange for collection of your laundry. Your laundry should be marked on the laundry sheet, found in your room. Please place your laundry sheet and laundry in the laundry bag provided on request – please call reception on 0. Every effort will be made to ensure that laundry is returned as quickly as possible although 48 hours is normally required.
LOST PROPERTY	Please do not hesitate to telephone reception if you think you may have left property at the hotel. We will provide you with the details to arrange for collection and courier to you by myHermes.
MEAL TIMES	<p>Breakfast is served from 8.00 - 10.00am. Afternoon tea is served from 2.30 – 5.30pm Dinner is served from 18.30pm - 9.00pm</p>

PORTERAGE	Please contact Reception when your luggage is ready for collection.
ROOM SUPPLIES	Please contact Reception for additional bathroom toiletries such as soaps, conditioners and lotions etc. Slippers are also available on request.
ROOM SAFES	Room safes are available for guests in all bedrooms and can be operated by the use of a four digit code. Please leave the door open and unlocked for the use of the next guest.
ROOM SERVICE	All meals are usually available for room service – please check with duty manager. A tray charge of £4.50 per service will be added to your bill.
SECRETARIAL	Printing and photocopying is charged at 40p per sheet. Colour copies are charged at 50p per sheet.
SHAVING KITS	Travel shaving kits sets are available to purchase from reception.
SMOKING	Smoking or E-cigarettes smoking is not permitted in any part of the hotel, including all bedrooms. Any guest found to have smoked in their bedroom will incur a supplementary charge equivalent to one night's stay and will also be liable for the full cost of any remedial deep cleaning required, including the cost of dry cleaning all curtains, soft furnishings and steam cleaning the carpet.
SPORTING FACILITIES	The outdoor swimming pool is open from 8.00am until dusk from late March until late October. The exact dates will depend on the weather. Swimming pool towels may be collected from Reception. Please notify Reception before using the pool and be aware that the outdoor pool is unattended. Please ensure that children are properly supervised at all times. Children under the age of 12 must not use the pool unless accompanied by an adult. No diving and please do not run around the pool. It is advisable not to eat or drink immediately prior to using the pool. No more than 12 people are permitted to be in the pool at once. In the event of an emergency use the safety equipment and contact reception. The nearest telephone is at reception.
TAXIS	We keep a list of telephone numbers of local taxi firms. Please call in advance as there can be a delay at peak times.
TEA/COFFEE	Tea/coffee making facilities are provided for your own use in room. Please call Reception for fresh milk and top ups if required.
TELEVISIONS	Televisions in the hotel are full Freeview 3D digital SMART TVs. Channels and volumes may be adjusted in the usual way using the remote control. The SMART functions are accessed by the blue button, SMART function on the remote.
TOOTHBRUSHES	Travel toothbrush sets are available to purchase from reception.
TURNDOWN	We offer on request complementary turndown service between 7.00pm and 9.00pm each evening. Please advise reception if you wish to request this.

WI-FI

We have our own dedicated cabling to the exchange in Melksham which provides complementary superfast fibre broadband wi-fi throughout the hotel. Please select the BH Guest Network, open a browser, read and confirm terms and conditions. You will then be connected.

TELEPHONE

All calls can be dialled directly from your room, please dial 9 for an external line or 0 for reception. All calls are charged at the rate of 25p per unit.

For room to room dialling dial direct the room number:

ROOM	PHONE NO.
Acacia	301
Alder	302
Apple	303
Ash	304
Beech	305
Birch	306
Cedar	307
Cherry	308
Chestnut	309
Elm	310
Hazel	311
Holly	312
Larch	313
Lime	314
Magnolia	315
Maple	316
Oak	317
Pear	318
Pine	319
Poplar	320
Sycamore	321
Walnut	322
Willow	323
Yew	324